

EVAKOOL

DOWN UNDER DZ

Aussie made for Aussie conditions



FEATURES



MULTI-FUNCTION LIDS



DUAL ZONE FLEXIBILITY



SMART CONTROLS + APP



SECURE LOADING



POWERFUL COOLING



EASY LIFT



evakool.com.au

sales@evakool.com

1300 385 665



DOWN UNDER DZ

Aussie made for Aussie conditions



SECOP



L: 786mm

W: 448mm

H: 410mm

50L Down Under

DU250-DZ-BLK



CAPACITY

Zone 1: 16L
Zone 2: 34L
Total: 50L

VOLTAGE

DC: 12/24 Volts
AC: 240 Volts via an adapter (included)

COMPRESSOR

SECOP PBC 2.0

POWER CONSUMPTION

1.8 A/hr (Average hourly draw over 24 hours at 32°C. One zone at 2°C, one zone at -16°C)

TEMPERATURE RANGE

-18°C to +10°C



SECOP



L: 786mm

W: 448mm

H: 485mm

65L Down Under

DU265-DZ-BLK



CAPACITY

Zone 1: 25L
Zone 2: 40L
Total: 65L

VOLTAGE

DC: 12/24 Volts
AC: 240 Volts via an adapter (included)

COMPRESSOR

SECOP PBC 2.0

POWER CONSUMPTION

1.9 A/hr (Average hourly draw over 24 hours at 32°C. One zone at 2°C, one zone at -16°C)

TEMPERATURE RANGE

-18°C to +10°C



SECOP



L: 967mm

W: 530mm

H: 413mm

80L Down Under

DU280-DZ-BLK



CAPACITY

Zone 1: 33L
Zone 2: 47L
Total: 80L

VOLTAGE

DC: 12/24 Volts
AC: 240 Volts via an adapter (included)

COMPRESSOR

SECOP PBC 2.5

POWER CONSUMPTION

2.0 A/hr (Average hourly draw over 24 hours at 32°C. One zone at 2°C, one zone at -16°C)

TEMPERATURE RANGE

-18°C to +10°C



SECOP



L: 967mm

W: 530mm

H: 468mm

95L Down Under

DU295-DZ-BLK



CAPACITY

Zone 1: 40L
Zone 2: 55L
Total: 95L

VOLTAGE

DC: 12/24 Volts
AC: 240 Volts via an adapter (included)

COMPRESSOR

SECOP PBC 2.5

POWER CONSUMPTION

2.2 A/hr (Average hourly draw over 24 hours at 32°C. One zone at 2°C, one zone at -16°C)

TEMPERATURE RANGE

-18°C to +10°C

Instruction Manual for models

- DU250
- DU265
- DU280
- DU295

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What's in the Box:

- 1 x Down Under Fridge/ Freezer
- 1 x 1.8m Anderson to Anderson style 12V plug
- 1 x 12/240V Power Adaptor
- 1 x Anderson Style to Cig 12V Adaptor
- 3 x Wire Baskets



1. Safety Guidelines

Always adhere to general safety precautions and accident prevention measures when using this appliance.

Please follow these safety guidelines to ensure the safe and proper use of your Evakool appliance.

- **WARNING:** Do not use the appliance if it shows any signs of damage.
- **WARNING:** When positioning the unit, ensure that the power cord is not pinched or damaged.
- **WARNING:** Avoid placing multiple portable socket-outlets or power supplies behind the appliance. Ensure the power cord or wires are not subjected to any mechanical stress.
- This appliance is not intended for individuals (including children) with limited physical, sensory, or mental abilities, or those lacking in experience and knowledge, unless they have been properly supervised or instructed by someone responsible for their safety.
- Always supervise children to ensure they do not play with the appliance.
- Do not use mechanical devices or other methods to speed up the defrosting process.
- This appliance should not be exposed to rain or other moisture.
- Keep the appliance away from fire and open flames.
- Disconnect the appliance from the power supply before performing any maintenance tasks.
- Children should not perform cleaning or maintenance without supervision.
- Any repairs should only be conducted by a qualified and authorized technician.
- The insulation in this appliance contains flammable cyclopentane and must be disposed of according to special procedures. At the end of its life cycle, take the appliance to a suitable recycling facility in compliance with applicable regulations.
- **WARNING:** Fire hazard, flammable materials present.
- If the power supply cord is damaged, it must be replaced by the manufacturer, an authorised service agent, or similarly qualified persons to avoid a hazard.
- Do not immerse this appliance in water.
- Do not store explosive substances, such as aerosol cans with a flammable propellant, in this appliance.
- Do not store caustic materials or materials containing solvents.

2. Evakool Product Usage Instructions

1. Your refrigerator requires good ventilation, especially around the vents of the refrigerator; allow a gap of at least 200mm around the vents.
2. Avoid humidity: humidity inside the appliance can form frost and impair cooling. Do not allow frost to build up.
3. Never clean the appliance using a hose and never submerge the unit in any liquid.
4. Avoid placing your refrigerator near a heat source. This helps the refrigerator to work more efficiently and keep the contents cool.
5. Place the refrigerator on a flat surface and away from any edges. When using the fridge in a vehicle, please use a fastening device to secure it.
6. This product is not designed for marine purposes and warranty may become void if corrosion or rust is caused by sea salt.

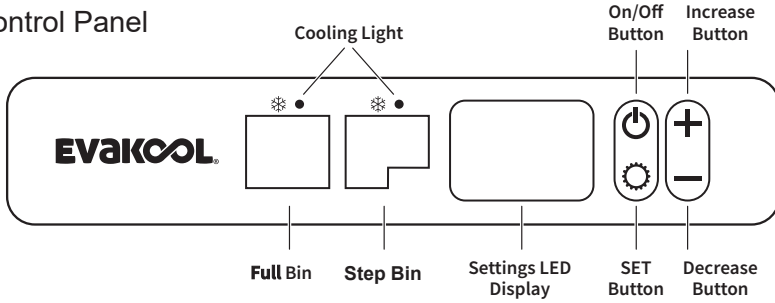
By adhering to these instructions, you will ensure the safe and efficient use of your Evakool Fridge/Freezer.

3. Operation

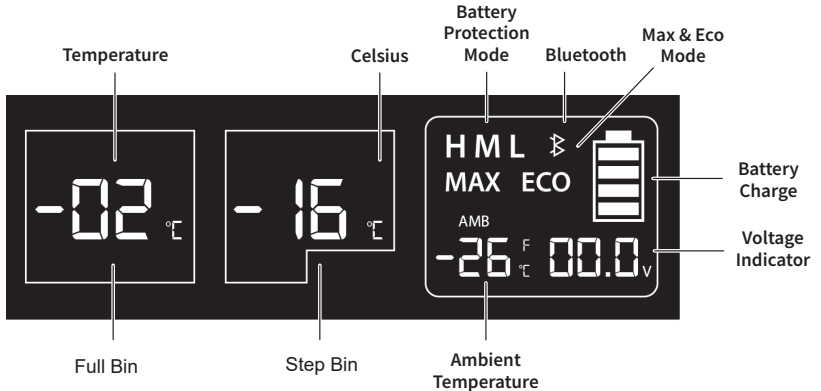
- **Power:** The refrigerator can be powered by a multi-voltage system utilising either 12/24 Volts or with the included 240V adaptor. The electronic module controls the compressor and has the added function of a three stage battery protection. When the input voltage drops below the minimum, the compressor will cut out; when the voltage comes back up to the cut-in value, the compressor will restart automatically.
- **Battery Protection:** The SECOP compressor requires approximately 11.0 Volts (12 Volt System) or 23.0 Volts (24V System) to operate. If the voltage drops below this the fridge will stop running.

4. Unit Operation

LED Control Panel



Display



4.1 Display Panel Definitions

Full & Step Bins: Each bin can be identified as the following: the full bin is represented by a full square, and the step bin is represented by an L shape/stepped bin shape.

Bin Selection (Snowflakes): The bin selection light indicates which bin is actively on a cooling cycle, this fridge is designed to optimize its cooling capacity by actively only cooling one bin at a time. Bin selection is an automated process, and can not be adjusted within the settings. However, either side can be turned off (see page ...) if only one bin is required for use.

AMB/Ambient Temperature: Indicates the ambient temperature inside the motor compartment of the fridge.

NOTE: The motor compartment temperature is typically 6-10 degrees warmer than the external ambient temperature, not accounting for outside air temperature.


Bluetooth: The Bluetooth symbol (displayed as [Bluetooth symbol]) lights up and emits an audible beep upon successful connection to the app. The symbol remains unlit if the connection is not established.

Voltage Indicator/ Battery Level: This feature serves as an approximate indication of both your voltage status and battery charge level. The displayed charge level on the EvaKool Down Under display board may vary depending on the type of battery used.



NOTE: For accurate readings of your battery charge level, always refer to your management system

4.2 Display Panel Settings

To turn on/off the refrigerator:

- Hold the  button for three seconds.
- The fridge will make an audible beep and turn on.

Setting the temperature:

- To set the full bin press the  button once
- To set the stepped bin press the  button twice.
- Once the selected room is flashing use the **+** or **-** buttons to select the desired temperature. Temperature recommendations can be found on page 9.
- Once the desired temperature is selected, it will flash several times, and after a few seconds the temperature will automatically set.

NOTE:


Similar to your home refrigerator, all EvaKool fridge freezers will cycle on and off. This means you will hear the fridge turn on (cycle on) and begin cooling. Once it reaches the set temperature, it will cycle off.

Consequently, the temperature displayed on the fridge may fluctuate by a few degrees from the set temperature. The displayed temperature is an approximate indication of the actual temperature inside the fridge.


Additionally, it is normal to hear gurgling sounds during this process.

There is no cause for concern; this is typical behavior and indicates that your fridge is operating correctly.

Setting the Max & Eco Mode:

- Press the  button three times.
- Use the **+** or **-** buttons to select the desired mode. You can find recommendations on page 9.
- Once the desired setting is selected, it will flash several times, and after a few seconds it will automatically set.

Setting the Battery Protection Mode:

- Press the  button four times.
- Use the **+** or **-** buttons to select the desired battery protection mode. You can find recommendations on page 10.
- Once the desired setting is selected, it will flash several times, and after a few seconds it will automatically set.

Turning one compartment on/off:

If you only require cooling for a small amount of product, you can switch off either side and run just one bin/compartment.

- To turn off the **full** bin press the **+** button for 3 seconds.
- To turn on the **full** bin press the **+** button again for 3 seconds.
- To turn off the **step** bin press the **-** button for 3 seconds.
- To turn on the **step** bin press the **-** button again for 3 seconds.

5. Refrigerator Setting Recommendations

This Evakool unit can be run as a fridge/ freezer, all fridge or all freezer.

See recommendations below:

5.1 Temperature Settings

This fridge can be run as a fridge/fridge, fridge/freezer or freezer/freezer, meaning either compartment can be run as a fridge or freezer. See recommendations below:

Fridge: 2°C

Freezer: -16°C

Down Under II 50L and 65L - Single or Dual Zone Settings

The Down Under II 50L and 65L Fridge Freezer has the capability to be run as a single or dual zone fridge or freezer. See recommendations below:

5.2 Single Zone operation:

- Remove the internal divider, this can be stored in the lid.
- Set the temperature:
 - To run a fridge: have both bins running at 2°C. To save battery power you can turn off the small bin and just run one side.
 - To run a freezer: have both bins running at -16°C.



5.3 Dual Zone operation: Leave the divider in place and set a separate fridge and freezer temperature.

5.4 Max or Eco Mode Settings

This setting controls the compressor speed. Max mode is typically used to quickly pull the fridge down to temperature or to assist in high ambient temperatures, whereas Eco mode will assist with conserving battery power and can be used in low ambient temperatures. See recommendations below:

Eco: Recommended for ambient temperatures below 30°C

Max: Recommended for ambient temperatures above 30°C

5.5 Battery Protection Mode Settings

The fridge is equipped with a multi-level battery monitor that protects your vehicle battery against excessive discharging when the fridge is connected to the on-board 12V/24V supply. If the refrigerator is operated when the vehicle's ignition is switched off, the fridge switches off automatically as soon as the supply voltage falls below a set level. The fridge will switch back on once the battery has been recharged to the restart voltage level. See recommendations below:

Battery Protection Mode	L	M	H
Switch-off voltage at 12V	10.1V	10.5V	11.1V
Restart voltage at 12V	10.9V	11.4V	12.4V
Switch-off voltage at 24V	21.5V	22.3V	24.3V
Restart voltage at 24V	22.7V	23.7V	25.7V

When the power to the refrigerator is supplied by the starter battery of a car, select battery mode "H". In every other instance, EvaKool recommends using the "L" / low setting. This is safe for your auxiliary battery and will maximise how long your fridge can run off your battery on a single charge. Keep in mind, best 12V practice is to keep your battery as charged as possible to maximise its lifespan. If you wish to operate the fridge from an AC power supply, set the battery mode to "L".

Helpful Hints

- ***Pre-chill your fridge before use, this can be done the night before you leave for your trip on 240V to save on battery power. This will allow your fridge to achieve the desired temperature quicker.***
- ***Clean your fridge regularly by following the cleaning and maintenance guide on page 15. This will avoid ice forming of the cooling plates and ensure the condenser is free from dust and lint for optimum performance.***
- ***Do not store any electrical equipment inside the fridge after use.***
- ***Leave the fridge lid left ajar after use to prevent mold.***
- ***Use the included baskets to ensure air circulates freely around the cabinet.***
- ***Ensure the vents are not obstructed to allow maximum airflow.***
- ***Refrain from unnecessarily opening of the unit.***

6. Lid Configuration

The EvaKool Down Under II series offers a Bi-directional lid and a fully removable lid. Follow these steps to adjust the lid configuration to your preference:

- To open left or right, press the latch inward and lift the lid in an upwards motion.
- To completely remove the lid, simultaneously press both latches on either side of the fridge inward and lift the lid in an upwards motion to release it.
- The lid can be reattached to the fridge from either side

Down Under 50L and 65L



Down Under 80L and 95L



7. Error Codes

CODE	DESCRIPTION	POSSIBLE DIAGNOSIS	RECOMMENDED ACTION
E1	LOW VOLTAGE	<p>POWER SOURCE ISSUE</p> <p>POWER CABLE CAUSING EXCESSIVE DROP</p> <p>BATTERY PROTECTION LEVEL TOO HIGH</p>	<ul style="list-style-type: none"> To resolve potential voltage issues, adjust the battery protection level to 'MED' or 'LOW'. As battery voltage decreases over time, your power source might not supply sufficient voltage to meet the restart level set under 'HIGH' protection. If lowering the protection level resolves the issue, consider troubleshooting the original power source. Attempt using an alternative power source (e.g., power station, vehicle battery, or 240V AC). If switching the power source resolves the issue, investigate the original power source for potential problems. Use the power cable supplied with your device. Using incorrect cabling can lead to excessive voltage drop, potentially lowering the input voltage to your fridge below the minimum threshold. <p>Please Note:</p> <ul style="list-style-type: none"> The voltage current being supplied to the battery must be measured under load to ensure an accurate reading. It is recommended that this assessment be performed by a licensed professional to ensure compliance with safety standards and proper diagnostics of the DC 12v system in your vehicle
E2	FAN ISSUE OR COMPRESSOR LOCKOUT	<p>FAN IS DRAWING TOO MUCH CURRENT.</p> <p>COMPRESSOR HAS LOCKED FOR SAFETY PURPOSES</p>	<p>FAN ISSUE</p> <ul style="list-style-type: none"> Fan is drawing too many Amps (Over 1 Amp). Contact EvaKool <p>COMPRESSOR LOCK OUT</p> <ul style="list-style-type: none"> Fridge has tried to start 10 times in a row and failed to do so so it locks the compressor out for safety purposes.
E3	COMPRESSOR START ISSUE	COMPRESSOR MODULE FAULT	<p>COMPRESSOR START ISSUE</p> <ol style="list-style-type: none"> Unplug for 10 minutes. Try on a different power source. Possible compressor module fault.

CODE	DESCRIPTION	POSSIBLE DIAGNOSIS	RECOMMENDED ACTION
E4	COMPRESSOR SPEED ISSUE	SPEED TOO LOW	<p>COMPRESSOR SPEED TOO LOW</p> <ul style="list-style-type: none"> • Unplug for 10 minutes. • Check to see if the fridge is in ambient temperature within the recommended range. If the ambient temperature is too high place the unit in a cooler environment. • Clean vents / ensure clear air flow over compressor. • Reduce product load inside unit.
E5	OVERHEATING	<p>BLOCKED VENTS OR RESTRICTED AIRFLOW</p> <p>AMBIENT TEMPERATURE TOO HIGH</p> <p>FAN FAULT</p>	<p>AMBIENT TEMPERATURE TOO HIGH</p> <ul style="list-style-type: none"> • Check to see if the fridge is at ambient temperature within the recommended range. If the ambient temperature is too high, place the unit in a lower ambient environment. • Ensure vents are clean by wiping down with a clean cloth to ensure a maintained amount of clear airflow over the compressor .Maintain 100mm of clearance around the compressor vent for optimal ventilation. • Fan fault.
E6	THERMISTOR ISSUE (APP ONLY)	<p>THERMISTOR MAY BE UNPLUGGED OR DAMAGED.</p> <p>THERMISTOR HAS SHORT CIRCUITED.</p>	<p>THERMISTOR IS UNPLUGGED</p> <ul style="list-style-type: none"> • Contact EvaKool <p>THERMISTOR SHORT CIRCUITED</p> <ul style="list-style-type: none"> • Contact EvaKool

8. Troubleshooting

8.1 The EvaKool Down Under unit is not powering on

- 1.**Ensure the unit is powered on at the control panel.
- 2.**Verify that the power supply cable is securely plugged in.
- 3.**Confirm that the power source is switched on.
- 4.**Check the power cable fuse
- 5.**Check the device fuse
- 6.**Verify the unit's circuit breaker has not popped (this is located on the bottom left of the cabinet, same side as the display board)

8.2 Issue with refrigeration performance

- Verify temperature settings.
- Ensure adequate spacing between products in the refrigerator compartment; overcrowding can impede air circulation and slow cooling.
- Ensure proper ventilation (maintain 100mm clearance around all vents).
- Inspect lid seals for dust, debris, or damage. Regularly clean seals to ensure proper sealing.
- Confirm that the ambient temperature is within the recommended operational range for the device.
- Ensure the unit is not exposed to direct sunlight or positioned near heat sources.
- Enhance refrigeration performance by pre-cooling products in a home refrigerator/freezer before placing them in the device.

8.3 Why can I hear the sound of liquid inside the unit?

The refrigerant undergoes a phase change from liquid to vapor as it passes through the evaporator plates, which is responsible for the cooling process. The sound of liquid flowing inside your device indicates normal operation

8.4 Unusual noise during operation

- Ensure the refrigerator is positioned on a level surface. This may vary if in a moving vehicle
- If internal parts appear loose, contact an authorized service agent for assistance.

8.5 Replacing The Fuse in Lead B

- You can purchase a fuse from any automotive or electrical retailer near you. The required replacement part is a 10 Amp glass fuse.
- Pull off the adaptor sleeve on the plug.
- Unscrew the screw from the upper half of the housing.
- Carefully raise the upper half of the housing from the lower half.
- Take out the contact pin.
- Replace the defective fuse with a new one that has the same rating (10A, 250V).
- Re-assemble the plug in the reverse order.

If the above does not resolve your issue please contact Evakool on 1300 385 665 or email us at warranty@evakool.com for details of your closest Evakool service centre.

9. Preventative Maintenance & Care

Proper maintenance of your EvaKool Down Under Fridge/Freezer unit is crucial for ensuring years of reliable use. Follow these tips for upkeep, care, and servicing:

9.1 Cabinet Care

- After each use, clean the cabinet by wiping the interior and exterior with a damp cloth using a mild, non-abrasive detergent, and ensure thorough drying.
- Avoid using scouring pads, harsh cleaners, solvents, or oil, as these can degrade plastic and damage painted surfaces.
- To prevent discoloration in plastic and painted surfaces, avoid leaving the cabinet in direct sunlight. Please note that all plastic components in EvaKool fridge/freezers are UV stabilized.

9.2 Defrosting

- Regularly defrost unit after use: Each time you open the lid of your EvaKool Down Under unit, air enters the refrigeration compartment. As this air comes into contact with the chilled interior walls of your fridge/ freezer, moisture condenses out and, if the temperature is low enough, this moisture can freeze into ice. Over time, ice buildup can damage internal components, reducing the fridge/ freezer efficiency, and when the fridge/freezer is turned off, melted ice can lead to mold formation. Prevent ice buildup by following these steps after each use:
 - Turn off your EvaKool unit and disconnect it from the power source.
 - Remove the lids and allow the ice to melt naturally at room temperature.
 - Once the frost has melted, remove the drain plug to release liquid out of the unit.
 - Wipe down the inner walls with a clean, dry cloth.
 - Leave the fridge with the lid/s removed in a dry, shaded area to dry completely.
 - HINT: Remember to place the drain plug back in before using the fridge/ freezer again.

NOTE:

Given the portable nature of your EvaKool fridge, it operates under diverse conditions. To ensure optimal performance, we recommend a general inspection and maintenance every 12 months of use. For best results, please arrange this service through an authorized EvaKool agent. A list of approved service agents is available on our website.

9.3 Inspect Seals

The lid seals of your fridge play a crucial role in maintaining its cooling efficiency. Keep them clean and free of debris, and inspect them periodically for any signs of wear or damage.

9.4 Fridge Maintenance

Since your EvaKool fridge is a portable appliance, it operates under various conditions. It is recommended to perform a general inspection and maintenance every 12 months of use. Please contact EvaKool to schedule your annual inspection with an EvaKool technician or approved service agent.

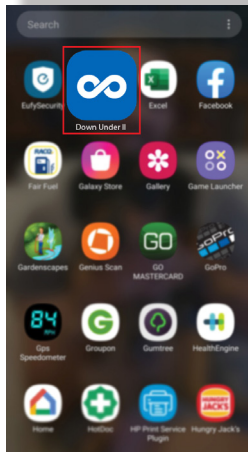
9.5 Marine Use:

We do not recommend the use of the EvaKool Down Under fridges in a marine environment, as salt can cause corrosion in electronics and metal components. If unit failure is found to be caused by corrosion, warranty will be void.

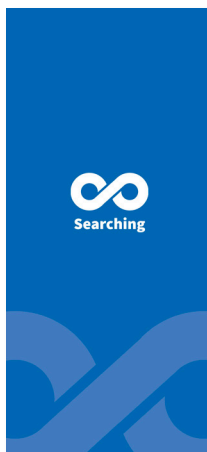
10. App Instructions

The following instructions will assist you with downloading and using the EvaKool Down Under Series II App. This app is suitable for Down Under Series II 95L, 80L & 65L only. Please note that the app is a bonus feature and is not needed for the fridge to function.

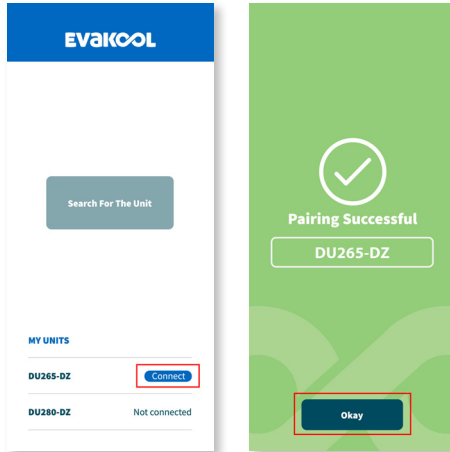
Step 1: Download the app from the Apple App Store or the Google Play Store. Once downloaded, enter the app by clicking its icon on the home screen.




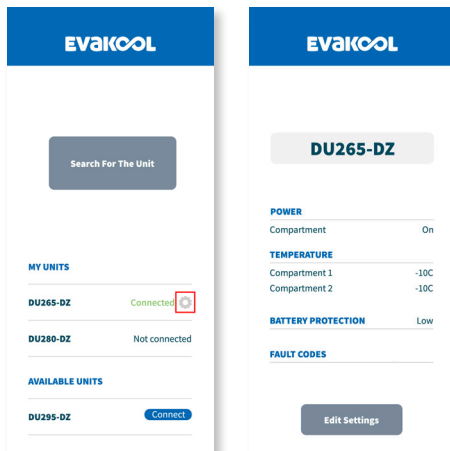
Step 2: To connect to the fridge press the 'Search for the unit' button. While the app is searching, you will stay on the 'Searching' page.



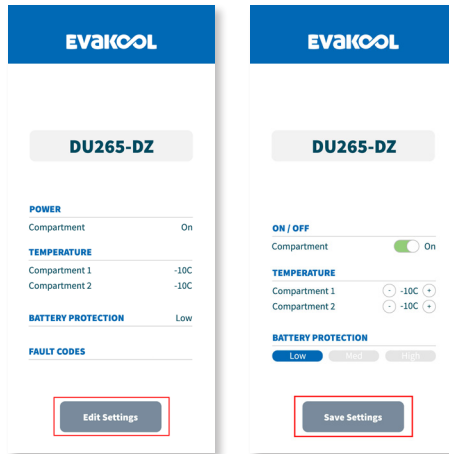
Step 3: Once the app has found the fridge, click 'Connect' to connect to the fridge. Once you have successfully connected, you will hear an audible beep from the fridge, the bluetooth light on the fridge will turn on, and the app will say 'Pairing Successful'. When you are ready to proceed click 'Okay'.



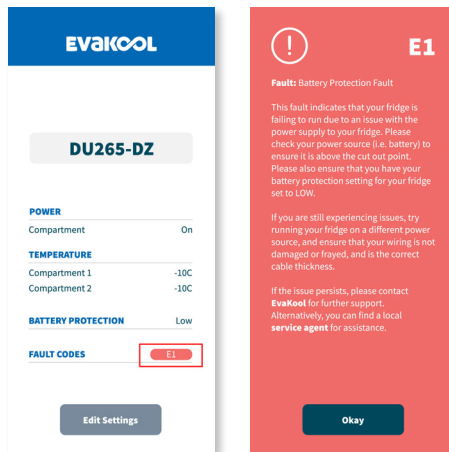
Step 4: Under 'My Units', press the  button to enter the fridge settings of the selected fridge. You will now see the setting page which will display all the current fridge settings.



Step 5: To edit the fridge settings press 'Edit Settings'. There are three fridge settings that you can changed; On/Off, Temperature & Battery Protection Mode. Once you have chosen the desired settings press 'Save Settings'.

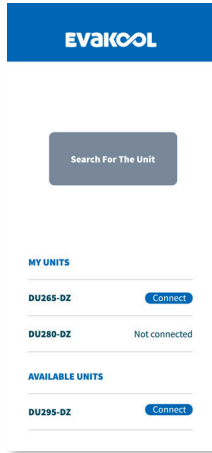


Step 6: If you experience a fault code, simply press the red button next to 'Fault Codes'. You'll be taken to a page that will indicate what the fault is and how to proceed.



Step 7: If you are using more than one Down Under Series II fridge and you are currently in the settings for Fridge 1 but want to change the settings of Fridge 2, simply exit and restart the app. This will take you back to the home screen, where you can select which fridge you want to connect to.

Two users cannot connect at the same time. Please disconnect app if wanting to use app on a different device.



11. Product Data

MODEL	Down Under 50L	Down Under 65L	Down Under 80L	Down Under 95L
COMBINED INTERNAL VOLUME	50L	65L	80L	95L
BIN SIZE	FULL BIN: 16L STEP BIN: 34L	FULL BIN: 26L STEP BIN 40L	FULL BIN: 47L STEP BIN: 33L	FULL BIN: 55L STEP BIN: 40L
DIMENSIONS (Lx W x H)	786MM x 448mm x 410mm	786mm x 448mm x 485mm	967mm x 530mm x 413mm	967mm x 530mm x 468mm
WEIGHT	23KG	25KG	28kg	30kg
IMPUL VOLTAGE	DC: 12/24V AC:240V			
REFRIGERANT	R134a			
COOLING RANGE	-18c to +10c			
CLIMATE CLASS	TROPICAL RATED (T)			

Note:

The cooling compartment has varying temperature zones across compartment depth due to the energy absorbed by the refrigerant as it passes through the evaporator plates. This is unavoidable and a common phenomenon in portable chest fridge freezers. A temperature differential of 3-5°C may be assumed due to this phenomenon.

The minimum temperature displayed on the control panel cannot be attained for the single zone models if the ambient temperature is greater than 32°C (for dual zone models, this is true for the small compartment set to -18°C and large compartment set to +4 °C).

14. Warranty Statement/Terms & Conditions

Nexberg Pty Ltd trading as EvaKool undertakes to the original purchaser that this product is sold free of defect in materials and/or workmanship under normal use for a period of **5 years**. Subject to the following:

- The warranty period commences from the date of purchase by the original purchaser from an authorised EvaKool dealer.
- The Secop compressor in this unit carries a **5 year** warranty under normal use.
- EvaKool will honour this warranty on presentation of proof of purchase of the unit to EvaKool or its approved service agent. The service agent will be requested to provide EvaKool with a photocopy of the proof prior to warranty being honoured.
- EvaKool will not be held responsible for any costs incurred in making a warranty claim.
- Please telephone 1300 385 665 for the name of an authorised service agent or refer to list provided on website. It is the purchaser's responsibility to freight the unit to and from the service agent.
- EvaKool will not be held responsible for any damage or loss suffered or cost incurred whilst fridge is in transit.
- Warranty repairs may only be carried out by an authorised service agent. EvaKool will not reimburse repair claims carried out by unauthorised service agents. Any unauthorised tampering with any part of the unit will automatically void the warranty.
- Service agents may charge a fee for viewing or testing the unit. This is not covered by EvaKool or this warranty and is payable at the service point unless authorised by EvaKool.
- Any EvaKool authorised service agent in Australia will be able to carry out the service of your unit. If a repair needs to be undertaken and is covered in terms of this warranty a warranty authorisation number must be obtained prior to commencement of any work.
- This warranty does not extend to any products acquired for the purposes of re-supply, to be used up or transformed in a production or manufacture process or in repairing other goods.
- This fridge is intended for recreational use only. If used for commercial use, a 12 month warranty applies.
- To the extent permitted by law, this warranty does not extend to any claim for damages that you or any other person may have for any loss (including without limitation consequential damages or loss of profit) or damage howsoever caused.
- For products offered in limited edition colours, we cannot guarantee the availability of the same colour in the event of a warranty replacement. If a warranty claim requires a product replacement and the original colour is no longer available, we reserve the right to provide a replacement in the standard colour option for that product model. Limited edition colours are produced in limited quantities and may not be restocked, and colour availability cannot be guaranteed during the warranty period.
- **EvaKool will not accept a warranty claim if:**
 1. Modifications have been carried out to the unit without EvaKool's written authority.
 2. Damage to or failure of the unit has been caused in EvaKool's opinion by incorrect, extreme or unreasonable use.
 3. Damage to or failure of the unit has been caused in EvaKool's opinion by misuse, neglect, accident, impact or similar cause. Refer to the preventative maintenance guidelines.
- EvaKool has total discretion of the variation of the warranty terms.
- Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
- The above warranty conditions are in addition to any other rights and/or remedies as per the applicable law.
- Failure to follow the guidelines/recommendations in this manual may void the warranty.
- This warranty cannot be varied by others.

Please retain your receipt or proof of purchase for warranty purposes.

EVAKOOL®

For your nearest stockist contact Evakool

T: 1300 385 665 (1300 EVKOOL)

E: sales@evakool.com

evakool.com.au

For Service and Warranty support contact Evakool

T: 1300 385 665 (EVKOOL)

E: warranty@evakool.com